



City of Vallejo Parking Program



PARKING PROGRAM





City of Vallejo Parking Program



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City of Vallejo Parking Program



Background

Per the Vallejo City Council, a parking fee is required in several Downtown, Waterfront, and Marina parking lots and structures, and certain residential parking locations are subject to a permit. As a means to eliminate a general fund subsidy, parking fees were set to cover projected expenses by July 2020, as adopted pursuant to Vallejo Municipal Code (VMC) 8.04.110, 8.20.200. Rates, discounts, and time constraint policies can be amended by future City Council action. Any rate changes will be posted in parking facilities (VMC 8.04.110, 8.20.200). One parking payment yields one parking space.

Mission

Consistent with the City Council's parking goals, it is the City of Vallejo's mission to manage a fully integrated parking program which supports businesses, residents and visitors in the Waterfront and Downtown areas. In addition to providing a full-range of parking options, the fully cost-recovered Parking Fund creates opportunities to recoup the cost of operations and maintenance for parking lots, garages, and equipment.

Goals

1. Provide a parking system which is safe and secure for users at all times.
2. Minimize costs for parking system users.
3. Make customer parking easy.
4. Provide value relative to alternative transit and parking options.
5. Manage downtown and waterfront parking as a single, integrated system.
6. Minimize parking spillover into adjacent neighborhoods.
7. Provide regular parking enforcement of parking regulations.
8. Provide garage users with appropriate information in regards to parking.
9. Gather parking information that will allow the City to respond to potential parking challenges.
10. Maintain 85% occupancy in all parking areas to allow all customers enough parking options.
11. Have all Parking Fund revenue remain within the Parking Program.



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Where is a Parking Fee Required?

A parking fee is required for anyone, including those residing in, working in, or visiting, the following areas: any city-owned Downtown lot, Monday through Friday from 9 a.m. to 6 p.m., any Waterfront lot, the Vallejo Station Parking Structure (Appendix A), and Marina Parking Lots M and I. Additionally, the area surrounding Vallejo High School is subject to a Residential Parking Permit.

Vehicles parked in “time-limited” lots, or on the street, may do so at no cost, and do not need to pay a parking fee, but must adhere to the posted time-limits applicable to their parking location. Parking beyond the posted time limit will result in a citation.

Free parking is available in the Downtown lots from 6 p.m. to 9 a.m., and all day on Saturdays and Sundays.

Parking spaces are available on a first-come, first-served basis. Parking fees were established by the Vallejo City Council.

Paid Parking Options and Fee Amounts

Waterfront Parking

The Waterfront paid parking facilities include the Vallejo Station Parking Garage, Parking Lots A1, A2, A3, B, and F (Appendix A). Waterfront parking is available for purchase in daily or monthly increments. The following tables describe the current and adopted cost to park in the waterfront lots. Daily fees are valid for 24 hours from the time of purchase. Monthly fees are valid for one full calendar month. Waterfront parking is not discounted or pro-rated.

An exception to time limited Parking in Lot A is available to those businesses adjacent to Lot A, which include the following establishments at 295 and 289 Mare Island Way: The Front Room at the Wharf, Vik’s Wheelhouse Bar & Grill, Mare Island Brewing Co., Panama Bay Coffee, Visit Vallejo, and the Water Emergency Transportation Authority (WETA). A limited number of Lot A hangtags, may be purchased by the authorized representative of the establishment at the rate of \$10 per hangtag to facilitate on-duty employee parking.

Waterfront Parking Fees			
Fee Type	Fee Beginning August 1, 2017	Fee Beginning July 1, 2018	Fee Beginning July 1, 2019
Monthly	\$40 per calendar month	\$45 per calendar month	\$50 per calendar month
Daily	\$6 per twenty-four hours	\$7 per twenty-four hours	\$8 per twenty-four hours

Downtown Parking

The Downtown paid parking facilities include Parking Lots D, H, I, J, K, and L (Appendix A). Downtown parking fees are listed below and are available for purchase by the hour, by the day, for one calendar month, or for the entire year. Daily fees are valid for 24-hours from the time of purchase. Downtown parking facilities require payment Monday through Friday, from 9 a.m. to 6 p.m., and are free from 6 p.m. to 9 a.m. daily, and all day on weekends.

Downtown monthly parking fees are discounted for residents who provide proof of identification and downtown residency. Discount applications for Downtown residents are available at ParkVallejo.net. All



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documents listed are subject to verification by the City, and may be requested annually after the parking account has been established, and/or one month prior to documentation expiration when applicable. For further information, and a sample application, see Appendix B.

Downtown Parking Fees	
Fee Type	Fee
Hourly	Up to 1 hour - \$1.00 Up to 2 hours - \$2.00 Up to 3 hours - \$3.00 Up to 4 hours - \$4.00 5 to 24 hours - \$5.00
Monthly	\$20 per calendar month
Annual	\$240 per year
Monthly Downtown Residents	\$10 per calendar month
Annual Downtown Residents	\$120 per year
Daily (Monday through Friday, all day)	\$5 per twenty-four hours

Residential Limited Parking

Vallejo High School Area

Residents, and their guests, who wish to park adjacent to Vallejo High School, in the following areas, are required to display valid parking permit hangtags from their front rearview mirror while their vehicles are parked within the Vallejo High Residential Area, during the hours of 8:00 a.m. to 3:30 p.m., on all school days throughout the year: 1400 block of Amador Street, 100 block of Bella Vista Way, 1400 Block of Glenn Street, 900 Block of Nebraska Street, and El Camino Real between Amador Street and Loma Vista. Each eligible address may have a maximum of three hangtag permits, which may be purchased at the rate of \$10 per hangtag. Vallejo High School Area residential parking permits are available to area residents who provide proof of identification and area residency. Applications are available at ParkVallejo.net. All documents listed are subject to verification by the City, and may be requested annually after the parking account has been established, and/or one month prior to documentation expiration, when applicable.

Zone B

Zone B of the Residential Limited Parking Program was established with the goal of reducing the impacts of non-resident overflow parking from the Downtown area on the surrounding neighborhoods.

The Zone B area is designated as follows: both sides of the 600 block of Georgia, both sides of the 800 block of Sutter Street, both sides of the 600 block of York Street, and both sides of approximately half of the 500 block of York Street. Zone B establishes two-hour parking, and enables residents of those areas, and residents of the 500 block of Georgia Street (Appendix D), to purchase residential permits, allowing for parking on the street during time periods that parking is otherwise restricted.

The purchase of a permit is optional, however those parking without a permit must adhere to the established two-hour time limitations, as posted. All vehicles, including those with a Zone B permit, are required to adhere to all other applicable regulations, including the 72-hour parking limitation (VMC 8.12.030), and street sweeping schedule (Appendix C), as established in the Vallejo Municipal Code.



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Zone B Permits may be purchased at the cost of \$10 per vehicle, annually, and are limited to a maximum of four per household. Applicants will be required to show proof of identification, residency, and valid vehicle registration for each vehicle's permit. A new application, along with current documents, must be submitted each year. Applications are available at ParkVallejo.net. All documents listed are subject to verification by the City.

Time Limited Parking Areas

Time limited parking, in publicly owned lots, is available, as posted, for a maximum of three hours, at no cost, in Lots A, C, and E; as well as in Marina Parking Lots C, E, F, J, K and the Harbor Way Lot (Appendix A). Time limited on-street parking, with varied applicable and maximum hours, as posted, is also available at no cost. Vehicles parked in "time-limited" lots, or on the street, do not need to pay a parking fee, but must adhere to the posted time-limits applicable to their parking location. Parking beyond the posted time limit will result in a citation.

Disabled Placard Exemptions

Disabled persons and disabled veterans who possess and display a disabled placard or special license plates issued under California Vehicle Code section 5007 are exempt from the time limited parking restrictions of this code and this program both in time limited parking lots and on parking meters on the street as required in California Vehicle Code 22511.5.

How to Pay for Parking

Parking payments can be made using any one of the kiosks located at each parking facility, online at parkvallejo.cmrpay.com, or via the smartphone application, ParkMobile. Kiosks are not lot- or garage-specific.

Kiosks

All kiosks accept MasterCard and Visa payments (Credit or Debit). If paying with cash, the kiosk located within the ferry building accepts exact-cash payments only; kiosks do not produce change. Kiosks are not able to manage payment options or notifications. Refunds will not be issued for overpayment.

Online

Parking fees can be paid online at parkvallejo.cmrpay.com. Once registered for an account, parkers may manage payment options, including renewals, and notifications.

Smartphone

Parkmobile accepts Visa, MasterCard, American Express and PayPal payments, and requires parking zone codes. The zone code for Waterfront parking is 6789, the zone code for Downtown parking is 6791, and the zone code for Marina parking is 6795.

The City of Vallejo does not issue any refunds unless a duplicate purchase is made.

Enforcement

Background

On March 28, 2017, the City Council retained SP+ Municipal Services to provide parking enforcement services from Tennessee Street to Curtola Parkway (North to South), and Napa Street to Mare Island Way, to the water, (West to East). SP+ may only enforce the Vallejo Municipal Code parking related infractions.



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The Police Department enforces all parking infractions, including violations under the California Vehicle Code, for the entire City of Vallejo.

Process

The majority of parking enforcement is performed via a License Plate Recognition (LPR) system, which scans license plate numbers and verifies the parking validity against an approved list within multiple databases, in addition to a digital tire chalk system.

Sensors

Electronic sensors will be installed on the 100-500 block of Georgia Street, and the 300-400 block of Virginia Street to better monitor parking turnover in real time. SP+ will have access to this data, which may be used along with existing practices to enforce parking regulations.

Fines

Penalties for parking violations, as well as late fees, are set by the City Council, as per California Vehicle Code Section 4200. In addition to the penalty amounts set forth by the City Council, California State Legislature requires the City to collect additional surcharges on parking penalties on behalf of the state.

Citation Payments

Parking citation information, including information on payments, payment plans, and the appeals process can be found via the City of Vallejo's Police Department, Traffic Division, at (707) 651-7172, or online at ParkVallejo.net under "Parking Citations." All citations are processed through a third party, and may take several weeks to be entered into the system. Parkers may call (707) 651-7172 with any questions. Unpaid citations will affect parkers when registering a vehicle at the DMV. Citations can be paid online, by phone, or by mail. An installment payment plan is available and must be requested within 60 days. For information about the payment plan, please call (707) 651-7172.

- **ONLINE:** Visit dspayments.com/vallejo, search by citation number or license plate number, and pay online. If the citation does not appear, please follow the mail option.
- **PHONE:** Please call (866) 449-7578 to make a payment over the phone.
- **MAIL:** Mail in a check or money order with a copy of the citation to: City of Vallejo Parking Enforcement Center, PO Box 3214, Milwaukee, WI 53201-3214

Appeal Citations

Parkers have a right to appeal a parking citation by following these steps:

1. Provide a written statement explaining the reason(s) for the appeal.
2. Mail the statement, any evidence, and a copy of the citation to: City of Vallejo Parking Enforcement Center, PO Box 6010, Inglewood, CA 90312-6010
3. All appeals must be received within 21 calendar days of the issue date on the parking citation.
4. Results of the appeal may take up to 90 days.

A letter will be issued with the results of the appeal.



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Downtown Street Sweeping

Street sweeping in the downtown area occurs Monday through Thursday from 5:00 to 7:00 a.m. The City of Vallejo's Public Works Department asks that all vehicles be removed from the street during the scheduled days and times. Vehicles may park, as signage permits, on streets which are not scheduled for sweeping that day, or park at no charge on weekdays from 6:00 p.m. to 9:00 a.m., and all day Saturday and Sunday, in any Downtown lot. Please refer to Appendix A for a map of Downtown lots, which are indicated in yellow.

Vehicles found to be parked in violation of the street sweeping schedule are subject to a parking citation.

The Downtown route map and schedule is shown as Appendix C to this document.



Frequently Asked Questions

Paid Parking Program Use and Permits

Use of the paid parking program space that is subject to payment of the fee is limited to the person who has paid the fee and to the specific vehicle. There are no in-and-out privileges for hourly parking once the vehicle has left its stall. Daily, Monthly and Annual, as well as Residential Parking permits shall be restricted to the fee payor and parking permit holder. Resale or transfer of the paid access parking privilege and of the parking permit to a third party is prohibited, and may result in termination of access privileges. Use of each lot is subject to availability, as determined by the City. (VMC 8.26.010)

Transfer of Permit

Parking permits and/or paid parking access is not transferable between customers. Only the City of Vallejo designee(s) may authorize application and distribution of paid parking access and parking permits. Each paid parking access or parking permit is valid for one vehicle in one designated parking facility at a time. Sharing of permits or paid parking access is prohibited, and will result in the suspension and/or revocation of parking privileges. (VMC 8.26.010)

Enforcement of Parking Facility/Lot Use

It is the parker's responsibility to maintain his/her parking account up-to-date with accurate license plate number information, email address for notifications, and required parking payment(s). Inaccurate information on the account may result in parking citations, not receiving notifications, or extra parking fees purchased. Any vehicle parked in paid parking program lots without payment will be subject to a parking citation. (VMC 8.26.010)

Non-Sufficient Funds Check Fee

Customer accounts with checks returned for non-sufficient funds will be subject to a \$35 fee per returned check, plus a \$5 late fee. (VMC 8.26.010)

City Right to Terminate Use

The City of Vallejo reserves the right to terminate any or all monthly parking permits and/or paid time immediately without cause, and without incurring liability, of any type, to the parker or others. (VMC 8.26.010)

Cancellation Policy

Written cancellation is required (provided in-person, US mail or email form) to properly update customer accounts and remove outstanding balances. If written cancellation is not received, the customer will be responsible for paying all outstanding balances remaining on his/her account to resume monthly parking. Customers may email parkvallejo@cityofvallejo.net stating s/he wishes to cancel, along with noting the date of cancellation, current parking permit or transaction number, and full name on account (VMC 8.26.010).

Parking Spaces Policy

All persons parking vehicles in the paid parking and time limited areas, must park within the lines or markings painted to designate the parking space (VMC 8.20.160).

Oversized Vehicle Restriction

Vehicles in excess of 6,000 pounds and/or over 21 feet in length, a house or truck trailer, or Recreational Vehicle (RV) are prohibited from parking in Park Vallejo lots, with the exception of boat trailers attached to a tow vehicle within marked parking stalls in Marina lots for the purpose of launching or retrieving a boat. (VMC 8.20.170)



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Parking Spaces Time Limitations

Any vehicle parked longer than 72 consecutive hours, on any municipal owned street, is subject to tow at owners' expense unless otherwise posted indicating longer term parking (VMC 8.12.030 A1).

Parking in Park Vallejo lots is limited to 5 consecutive days (120 hours) unless they possess a valid residential parking permit or marina berth parking permit. (VMC 8.20.186 & 2.68.510 A1)

Additional Restrictions

A person shall not stop, stand or park a vehicle on any street, alley, or parkway for the principal purpose of washing, greasing, or repairing vehicle, except emergency repairs (VMC 8.24.010 D), or on any street for street cleaning purposes when authorized signs are in place giving notice thereof (VMC 8.24.010M).

It is unlawful for any person to enter, be upon, or remain upon the premises of any municipal parking lot or structure unless that person is on the premises for the purpose of actively parking a vehicle or retrieving a vehicle. (VMC 8.20.210)

Use or Occupancy of Motor Vehicle for Living Purposes Prohibited

Any vehicle parked longer than 72 consecutive hours on any municipal owned parking lot or street, is subject to tow at owners' expense unless otherwise posted indicating longer term parking (VMC 8.40.120).

City Has NO Responsibility for Damage, Theft, or Injury

The City of Vallejo, their employees, agents, and representatives are not, and shall not, be responsible for any theft or damage to individuals, vehicles, or property while in any garage or on any lot or space maintained by the City of Vallejo. No bailment of any type is created. To reduce the chance of theft or damage, personal items shall be placed out of sight and vehicles should be locked. (8.26.010)

All persons self-park at their own risk at all times and assume the risk of any injuries and damages. (VMC 8.26.010). No Valet parking is available.

Persons parking with or without a parking permit and/or paid parking fees shall be responsible for all charges related to towing and further agree to pay for any ticketing and/or booting that may be issued. Fees and citations are set by the City Council and may change from time to time. (VMC 8.12.010, 8.12.030, 8.12.050, 8.12.060, 8.12.070, 8.12.080, 8.12.090, & 8.12.100)

The City of Vallejo may take such further actions and/or adopt procedures to implement, administer, and enforce this agreement. The person parking agrees to comply with any such laws, permits, and procedures, a copy of which will be available to the person on the City of Vallejo's website (ParkVallejo.net) and, if requested, provided by regular mail (VMC 8.08.010 & 8.20.040).

Additional Information

For more information and to view the Vallejo Municipal Code and the California Vehicle Code, please visit ParkVallejo.net.

Requests for modifications to the parking program, including modifications to handicapped stalls, loading zones, and time limitations, will be reviewed by the City's Traffic Engineer, as per the Vallejo Municipal Code. To submit a request, please contact the Parking Division, at (707) 648-5407 or parkvallejo@cityofvallejo.net.



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Contact Information

SP+ Parking Enforcement

To contact SP+, please call or email Michael Thomas at (707) 653-0938 or mthomas@spplus.com.

City of Vallejo Police Department

To contact the Vallejo Police Department's Traffic Division please visit the City of Vallejo website at cityofvallejo.net, click on Police Department and follow links to the Traffic Division.

Security

First Security Services provides security in the Waterfront and Downtown areas, and is available to escort parking patrons to and from their vehicles by request. First Security Services 24/7/365 Dispatch Line can be reached at (877) 900-1110.

City of Vallejo Parking

To contact the Parking Division, you can use any of the following options:

- **Website:** parkvallejo.net
- **Phone:** (707) 648-5407
- **Email:** parkvallejo@cityofvallejo.net
- **Facebook:** City of Vallejo – Local Government
- **SeeClickFix:** Downtown and Waterfront Parking

Park Vallejo
555 Santa Clara Street, Fourth Floor
Vallejo, CA 94590

Appendix A: City of Vallejo Public Parking

Park Vallejo



PAY STATION LOCATIONS	
	Credit Card Only
	Cash (exact change only) & Credit Card

WATERFRONT PARKING (PAID)	
Garage	415 Santa Clara Street
A1	145 Georgia Street
A2	121 Maine Street
A3	485 Santa Clara Street
B	150 Georgia Street
F	201 Capitol Street
MARINA PARKING BOAT LAUNCH (PAID)	
M	3 Curtola Parkway

DOWNTOWN PARKING (PAID)	
Maine Street	Between Santa Clara Street & Marin Street
D	542 Santa Clara Street
H	325 York Street
I	435 York Street
J	301 Virginia Street
K	340 York Street
L	432 York Street

THREE HOUR TIME LIMITED PARKING (FREE)	
A	291 Mare Island Way
C	555 Santa Clara Street
E	283 Mare Island Way
* Most on-street parking is free, with time limits.	

Effective January 1, 2020



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Appendix B: Sample Residential Parking Application



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Parking Division • 555 Santa Clara Street • Vallejo • CA • 94590 • 707.648.5407 • parkvallejo.net

RESIDENTIAL PARKING APPLICATION

Residential Application Area: Downtown Resident Discount
 Zone B Vallejo High School Area Resident

Applicant Name: _____ Date: _____
Home Address: _____ Vallejo, CA 94590
Email Address: _____ Phone: _____
License Plate #: _____ License Plate #: _____
License Plate #: _____ License Plate #: _____

Present one original document from each section below (staff will verify and return each document).
Current registration is required for each vehicle, and must match the name on the application.

COLUMN A: PHOTO ID

- Driver's License or other state ID
- Passport (US or Foreign)
- Permanent Resident Card (Green Card)
- Military ID or Military Dependent ID
- Employee ID
- Student ID
- Consular ID or state ID issued by a foreign government

COLUMN B: 1ST PROOF OF RESIDENCY

- Current lease
- Mortgage statement
- Loan document
- Property title

COLUMN C: 2ND PROOF OF RESIDENCY

- Current utility bill
- Government issued statement (SSN/Medicare)
- Current vehicle insurance card

COLUMN D: VEHICLE REGISTRATION

- Current vehicle registration

Acknowledgement of Parking Rules and Regulations:

_____(Initials) I have received a copy of the Parking Rules and Regulations

_____(Initials) I understand that I have access to the Parking Rules and Regulations online via
ParkVallejo.net

By applying for this Parking Discount, I am acknowledging that I have read, understand and agree to abide by the City of Vallejo Parking Rules and Regulations. I further declare, under the penalty of perjury under the laws of the State of California, and that to the best of my knowledge all information contained in this Downtown Residential Parking Application is true and correct.

Applicant Signature

Date

City of Vallejo Representative Signature

Date

Appendix C: Downtown Street Sweeping Map



City of Vallejo Downtown Street Sweeping Map



LEGEND

Streets outlined in **RED** will be swept each Monday and Wednesday from 5:00 - 7:00 a.m.

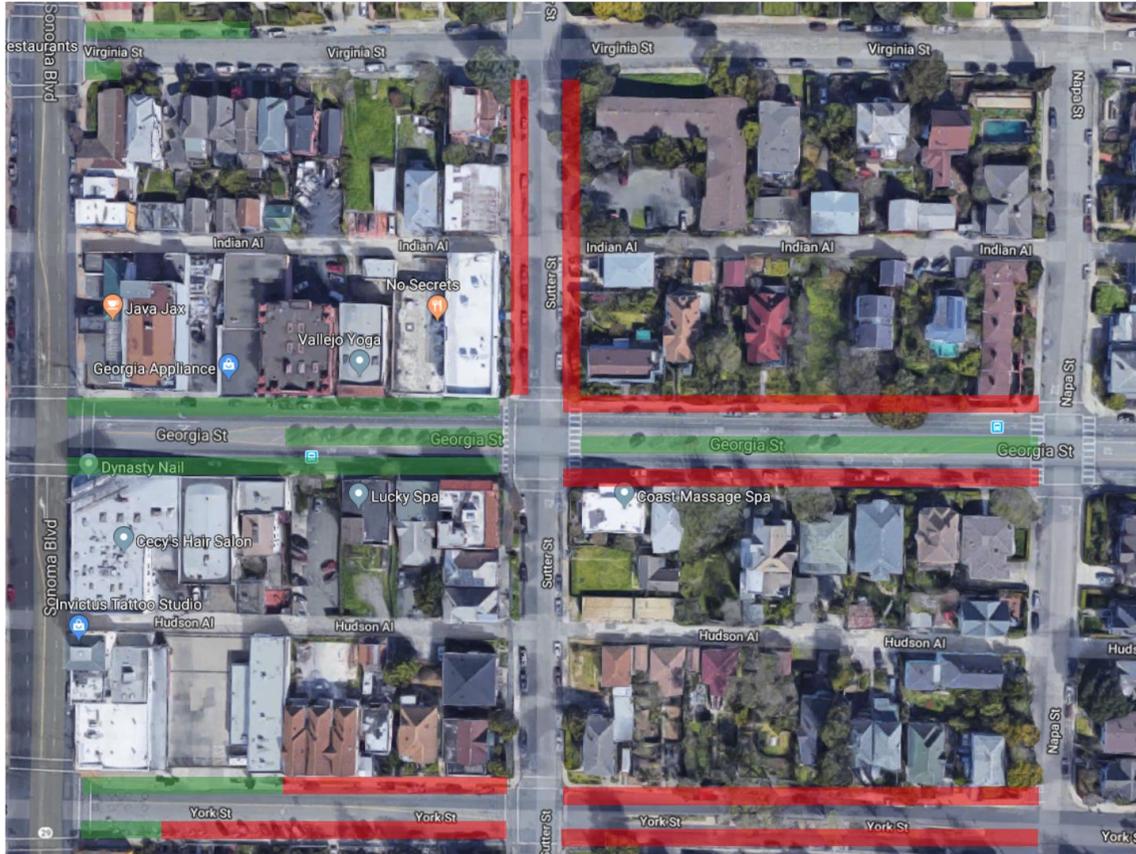
Streets outlined in **BLUE** will be swept each Tuesday and Thursday from 5:00 - 7:00 a.m.

Streets outlined in **GREEN** will be swept the first Monday of each month from 5:00 - 7:00 a.m.

Effective Monday, October 1, 2018

Appendix D: Residential Limited Area - Zone B

Residential Limited Parking Area - Zone B



Residential Limited Parking Area - Zone B

Two-hour time limited parking